



PALMER TOWN COUNCIL MEETING
THURSDAY, February 19, 2009 @ 6:30 PM
Town Council Meeting Room, Palmer Town Building
Minutes

- I) Meeting called to order by Council President Magiera at 1833
- II) Roll Call:
 - A) Present: President Magiera, Councilors Whitney, Backus, Barry, Burns, Dinuovo, Hebert, Town Manager Streeter, guests Mr. Raymond Remillard, Mr. Mark Shea, Mr. Karl Williams
 - B) Absent: Mr. Duguay
- III) Pledge of Allegiance
- IV) Moved by Mr. Backus, seconded by Mr. Dinuovo to accept the agenda.
- V) Replacing vacancy on the town council
 - A) Council has received 3 letters of interest; 2 candidates present
 - B) Mr. Remillard spoke of his background and qualifications
 - C) Mr. Williams spoke of his background and qualifications
 - D) Mr. Dinuovo, Mr. Burns and Mr. Whitney thanked the candidates for their interest and spoke of the difficult choice
 - E) Ballots:
 - 1) Mr. Burns for Mr. Williams
 - 2) Mr. Backus for Mr. Remillard
 - 3) Mr. Magiera for Mr. Williams
 - 4) Mr. Dinuovo for Mr. Remillard
 - 5) Ms. Barry for Mr. Remillard
 - 6) Mr. Hebert for Mr. Remillard
 - 7) Mr. Whitney for Mr. Remillard
 - F) Mr. Remillard won the ballot 5-2
- VI) Discussion on computer contract
 - A) Mr. Streeter discussed the background of the current computer services contract, and introduced engineers from Azaya
 - B) Azaya spoke of the company's qualifications, and the basis of the current contract with the town
 - C) Ms. Barry expressed concern about the cost of services
 - D) Azaya explained the basis of the cost of services
 - 1) Cost is based on size of network

- E) Mr. Streeter stated that other firms he has consulted agree that they can't provide level of service that Azaya does
 - F) Mr. Burns clarified the council's position regarding expenditure of funds
 - G) Mr. Streeter explained that we're in situation we're in because funds have not been appropriated in the past
 - H) Mr. Burns said that it seems we cut fiscal 09 recreation director to put money into a computer account that appears to be overfunded; still has no idea what we get for this \$1300 per month
 - I) Mr. Magiera and Mr. Burns expressed confusion about which budget funding is under discussion
 - J) Mr. Streeter explained current situation through June 30
 - K) Ms. Barry asked what monthly fee provides
 - L) Azaya explained services to be provided under new agreement
 - M) Mr. Whitney wanted to know the emergency things needed right away to bring systems up to par vs. ongoing things needed later to maintain systems
 - N) Azaya discussed enhanced security requirements and required hardware and software updates
 - O) Mr. Whitney asked how long will it take to provide emergency things?
 - P) Azaya explained that they are still making assessments as to what is needed regarding updates, security implementations, policy implementations, and proper documentation of issues and system maintenance
 - 1) Mr. Whitney asked how long do we pay for emergency service until we get to ongoing maintenance, and if you can bring it up to date in a month, why not do that?
 - Q) Azaya expressed interest in building long-term relationship, stated that they are bearing cost of emergency situations, and said that they will do that by coming in, giving you regular maintenance service agreement, and take care of emergency issues first
 - (a) Mr. Burns said that we should know line by line and item by item what the problems were
 - R) Mr. Streeter noted that he would keep council up to date, and thanked Azaya for coming tonight
- VII) Announcements
- A) Board of trustees of Palmer Library invite us for reception on the retirement of Nancy Bauer 1-3 (also the public) on Feb 28
 - B) March 6 Friday at 8 AM Legislative breakfast in Belchertown at Lawrence Memorial Hall; see Mr. Magiera after meeting for information
- VIII) Motion to adjourn by Mr. Backus
- A) Second by Mr. Burns
 - B) Vote was unanimous to adjourn at 1932

Respectfully submitted by:

Ramon M. Dole
Recording Secretary